



Energy-saving tips to help lower your bills

Heating and Cooling

- Set your thermostat to the highest comfortable setting in the summer and the lowest comfortable setting in the winter. The smaller the difference between the inside and outside temperatures, the lower your energy usage and bill will be.
- Using a ceiling fan allows you to set your thermostat 3-4 degrees higher for cooling or lower for heating. Set the fan's switch to run clockwise in the winter and counterclockwise in the summer.
- Replace HVAC filters each month and have your system serviced regularly to help avoid operational issues that can cause higher energy bills.
- Central AC? Keep the fan switch in the "auto" position. Leaving the switch set to "on" could add up to an extra \$25 a month to your electric bill.
- Use caulk and weatherstripping to seal leaks and add insulation where needed.
- Add door sweeps to prevent air from escaping through the gap under your doors.

Appliances

- Replacing appliances? Check Energy Guide ratings to find the most efficient models before you buy.
- A worn refrigerator door seal lets energy escape. If the door can't hold a dollar bill, replace the seal.

Lighting

- Replace incandescent bulbs with energy-saving LEDs. They use up to 90% less energy and can last up to 25 times longer.

Water Heating

- Install faucet aerators on your kitchen and bathroom faucets to help reduce water flow.
- Install low-flow showerheads to help save electricity and water.
- Use foam pipe insulation on the first 6 feet of water heater pipe for maximum savings.
- Repair leaky pipes promptly.
- Save energy by setting the water temperature for a dishwasher with a preheater at 120°F and without a preheater at 145°F.
- Wash your clothes in cold water to help save up to 50 cents a load.

Windows

- Replace old windows with new, energy-efficient windows to help save on energy bills.
- Look for the National Fenestration Rating Council label that indicates high performance and energy savings to help maximize return on investment.
- Seal all window leaks.
- Keep your blinds, drapes and curtains closed in the summer to help prevent the sun's rays from heating your house. On sunny winter days, leave drapes or blinds open to allow the sun to warm the house. Close them at night to help insulate your home.



BUILDING A SMARTER ENERGY FUTURE®



Financial Assistance Available for Duke Energy Customers in Indiana

If you or someone you know is having trouble paying utility expenses, there are many programs available to help.



Assistance Agency Funds

Assistance agencies may be able to help make payments to cover some or all of your past-due utility bill balance. To learn about agencies that serve your area, please dial 211, visit 211.org or text your ZIP code to 898211.



Assistance Programs

Energy Assistance Program (EAP)

This income-based assistance program allows those earning below certain income thresholds to qualify for federal energy bill assistance.

To learn how to qualify and apply for EAP funds, call [317.232.7777](tel:317.232.7777) or visit in.gov/ihcda.

Share the Light Fund®

Share the Light Fund brings together customers and communities to help individuals and families struggling to pay their energy bills. Duke Energy works with agencies to distribute funds to qualifying customers in order to pay energy bills, deposits, and reconnection/connection charges. Learn more at duke-energy.com/ShareTheLight.



Managing higher bills

Find more helpful information and ways to save at duke-energy.com/LowerBills.



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Other Assistance

Budget Billing

For those who like to know what to expect each month, Duke Energy's Budget Billing program allows you to pay one predictable monthly amount to help provide better control over your budget. To learn more or sign up online, visit duke-energy.com/BudgetBilling.

Pick Your Due Date

With Duke Energy's Pick Your Due Date option, you can choose the date you want your energy bill to be due each month. Learn more about Pick Your Due Date at duke-energy.com/PickYourDate.

Installment Plans

Installment plans provide flexibility to pay back a past-due balance over time. Request a few extra days or restructure your past-due balance into a monthly payment plan. To learn more, visit duke-energy.com/MoreTime or call customer service at [800.521.2232](tel:800.521.2232).

Due Date Extension

If you know you will miss your due date, this payment option allows you to extend your payment due date by up to 10 business days to avoid late fees. Learn more at duke-energy.com/ExtendDueDate.

Usage Alerts

By having a smart meter and an email address on file, you'll automatically be enrolled to receive a notification showing how much electricity you're using and how much it may cost, in time to adjust before the end of your billing cycle. Learn more at duke-energy.com/UsageAlerts.



Help a neighbor.

Lift a community.

Community is more than just where we live. It's people. And relationships. It's looking out for each other and coming together when needed.

That's why Duke Energy created the Share the Light Fund, a community program that supports customers facing financial difficulties to pay their energy bills and gives those who can the chance to share the power.

NEED HELP?

Visit us at duke-energy.com/CommunityFund

WANT TO HELP?

Here's how:

- *Make a one-time donation when you pay your bill online*
 - *Set up a recurring donation with a fixed amount or bill roundup*
 - *Send in a donation with your paper bill*
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For more information,
visit duke-energy.com/CommunityFund
or scan the QR code.



SHAREthe**LIGHT**
Fund®